

Authors' Biographical Statements

Sophia Daskalaki is an Assistant Professor at the Engineering Sciences Department of the University of Patras, Greece. She received her Ph.D. in Industrial Engineering & Operations Research from the University of Massachusetts at Amherst, Massachusetts, USA (1987), her M.Sc. in Statistics & Operations Research from Oregon State University at Corvallis, Oregon, USA (1983) and her University Degree in Mathematics from the Aristotle University of Thessaloniki, Greece (1980).

She joined AT&T Bell Laboratories as a Member of the Technical Staff (1987 - 1991) working on performance evaluation issues of computer systems and networks, intelligent telecommunications services and network management. Her current research interests include data mining techniques, scheduling, timetabling and rostering, as well as stochastic models for systems optimization and queuing networks. Dr. Daskalaki is the author of over 25 research papers. She is a member of INFORMS (Institute for Operations Research and Management Sciences) and the Operational Research Society.

Ioannis Kopanas is working for OTE S.A., the Hellenic Telecommunications Organization since 1977. He has a University Degree in Physics (1984) from the University of Patras, Greece and also a Ph.D in Electrical and Computer Engineering (2004) from the University of Patras.

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Nikolaos Avouris was born in Zakynthos, Greece (1956). He received his Diploma in Electrical Engineering from NTUA (National Technical University of Athens) in 1979 and his M.Sc. and Ph.D. from the University of Manchester (UMIST), UK in 1980 and 1983, respectively.

He served as a post-doc researcher at UMIST, UK (1983-1984), as Assistant Professor of Computer Science at the Technical Education Institute, Athens, Greece (1985-1986), as Scientific Officer at the Joint Research Centre of the European Commission, at Ispira, Italy, (1986-1993), as Software Engineer at the Public Power Corporation, Athens, Greece (1993-1994). He joined the University of Patras, Greece as Associate Professor (1994-2001) and as Full Professor of Software Engineering, and Human-Computer Interaction (2001-today). He is the founder and head of the Human-Computer Interaction Group (<http://hci.ece.upatras.gr>) at the Electrical and Computer Engineering Department.

Prof. Avouris' main interests are related to design and evaluation of interactive systems, usability engineering, collaboration technology, context-aware computing systems and analysis and evaluation of collaborative activities. He has published 6 books and over 100 papers in the above fields.