

AUTHORS' BIOGRAPHICAL STATEMENTS

Dr. Carlotta Orsenigo is a Research Assistant at Politecnico di Milano, where she teaches courses in Operations Research and Business Intelligence. She graduated in Management and Production Engineering at Politecnico di Milano in 2003. Her current research interests include optimization models and algorithms for data mining and knowledge discovery, such as support vector machines and classification trees. She is author of papers which appeared in international journals such as *IMA Journal of Management Mathematics* and *Computational Statistics and Data Analysis*.

Dr. Carlo Vercellis is a Full Professor at Politecnico di Milano, where he teaches courses in Operations Research and Business Intelligence. He is also director of the Business Intelligence Laboratory (LabInt). Previously, after his graduation in Mathematics in 1978 at the Università degli Studi di Milano, he has been with the National Research Council (CNR), the Bocconi University, the Università degli Studi di Milano. He has coordinated national and international research programs funded by EEC, CNR and MURST. His current research interests include mathematical models for data mining and machine learning, such as support vector machines and classification trees; applications of these methods to customer relationship management; optimization models and methods, in particular with applications to supply chain management. In the past he was involved in research on decision support systems, forecasting models, marketing models, project management, design and analysis of algorithms for combinatorial optimization. He is author of several papers, mostly appeared in sound international journals, among which the *European Journal of Operational Research*, *Annals of Operations Research*, *Mathematical Programming*, *International Journal of Production Economics*, *Discrete Applied Mathematics*, *Annals of Discrete Mathematics*, *Optimization*, *Production Planning and Control*, *Operations Research Letters*, *Transportation Science*, *International Journal of Production Research*, *IMA Journal of Management Mathematics*, *Computational Statistics and Data Analysis*, *Journal of Concrete and Applicable Mathematics*.